



# WARRANTY CREDIT REQUEST FORM

In order to expedite the processing of your Warranty Credit Request, please fill out this form completely, provide proper supporting documentation and return via certified mail, UPS or other trackable service to: Attn: Warranty Credit Request, WorldWide Electric Corporation, 350 Vaiden Drive, Hernando, MS 38632.

<b>Customer Information:</b>	<b>Product Information:</b>
<input type="text"/>	<input type="text"/>
Customer #	Invoice Date
<input type="text"/>	<input type="text"/>
Customer Name	WWE Invoice #
<input type="text"/>	<input type="text"/>
Customer Address	WWE Model # (please use separate form for each product)
<input type="text"/>	<input type="text"/>
Contact Name	Date Code
<input type="text"/>	<input type="text"/>
Contact Phone	Serial # / Hubbell ARC #
<input type="text"/>	<input type="text"/>
Contact E-Mail	Date Put In Service
<input type="text"/>	<input type="text"/>
	Application
	<input type="text"/>
	Cause of Failure (include photograph of the failure for quality control purposes) For further explanation, please attach additional pages.

## Terms and Conditions:

- All warranty requests must be made within 30 days of failure.
- Credit requests for **MOTORS** with frame sizes **286T and smaller** must include a completed Warranty Credit Request Form with original nameplate from the failed motor and a photograph of the failure for quality control purposes. This warranty claim is offered one time, per application. Additional failures of same motor in same application will require a completed EASA inspection report.
- Credit requests for **MOTORS** with frame sizes **324T and above**, all **IEEE-841 motors**, **explosion proof motors** and all **vertical hollow shaft motors** must include a completed Warranty Credit Request Form with original nameplate from the failed motor and a completed EASA inspection report including photographs of the failure.
- Credit requests for **GEAR REDUCERS** must include a completed Warranty Credit Request Form with original nameplate from the failed gear reducer and a photograph of the failure for quality control purposes.
- Credit requests for **SHAFT MOUNT REDUCERS** must include a completed Warranty Claim Data Collection Worksheet.
- Credit requests for **MOTOR CONTROLS** must include a completed Warranty Credit Request Form.
- Credit requests for **GENERATORS 25kW and below** must include a completed Warranty Credit Request Form with original nameplate from the failed generator and a photograph of the failure for quality control purposes. This warranty claim is offered one time, per application. Additional failures of same generator in same application will require a completed EASA inspection report.
- Credit requests for **GENERATORS above 25kW** must include a completed Warranty Credit Request Form with original nameplate from the failed motor and a completed EASA inspection report including photographs of the failure.
- If product is deemed un-warrantable, complete payment of the product invoice will be the responsibility of the customer.

Your signature below acknowledges that you have **read** and **agree** to the Terms and Conditions of this Warranty Credit Request.

  
Signature  
Date

<b>Internal Use Only:</b>			
<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Commercial Concession	<input type="checkbox"/> Scrap In Field
Warranty Department	Date		
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Credit Department	Date	Credit Amount	